



Laurencrest Youth Services

## COVID-19 VISITOR'S GUIDE

## COVID-19 CORONA VIRUS

**COVID-19 is a very contagious illness.**

It spreads quickly from one person to another through contact and droplets. We have done our very best to keep your loved ones and those caring for them protected and safe which unfortunately meant closing to visitors. This has been a challenging and stressful time for everyone.

It is important to consider the safest way to begin visits again. Please know we all have a role to play in responding to the pandemic and each of our actions has an impact on many other people.

SEPTEMBER 2020

## WHAT TO EXPECT REGARDING YOUR VISIT

- On-site indoor or outdoor visits must be arranged in advance by phone. Our number is listed below
- You will be screened over the phone prior to your visit. This will involve answering questions related to Covid-19 symptoms
- You must pass active screening every time you are on the premises and attest that you are not experiencing any of the typical and atypical symptoms of Covid-19. You will not be allowed to visit if you do not pass the screening. Temperature checks will be conducted and must not exceed 37.8 degrees
- Only 1-2 visitors at a time are permitted. Upon your arrival please be aware you may need to wait in your vehicle if we at maximum visitor capacity
- Once you arrive please come to the front entrance and buzz for staff. Staff will assist you in the completion of a Covid-19 self-assessment along with a mandatory temperature check
- All visitors must always use a face covering. This may include a cloth mask while maintaining a minimum of 2 meters (6 feet) physical distancing. Visitors are responsible for bringing their own face covering
- You will be asked to use hand sanitizer. Please follow instructions given on proper technique at the back of this information page
- Your visit will be supervised
- Washrooms are off limits
- Meetings are to take place in the lobby meeting room or outside on the picnic table
- The site must not be in an outbreak. If we experience an outbreak unrestricted visits will not be permitted

## CONTACT DETAILS

**Laurencrest Youth Services Inc.**

**510 Mercier Street West**

**Cornwall, Ontario K6K 1K2**

**1-613-933-6362**

**ALL VISITS MUST BE SCHEDULED IN ADVANCE**

## YOUR RESPONSIBILITY AS A VISITOR

- Answer the screening questions honestly
- Respect all guidelines that have been put in place. Please ask if you do not understand them
- Visitors should **ALWAYS** wear a mask during the visit regardless of whether it is conducted indoors or outdoors
- Be considerate and respectful when interacting with individuals as this is a very stressful time for everyone
- Any non-adherence to these rules could be the basis for the discontinuation of visits

## THINGS TO REMEMBER

- Check with staff regarding what gifts or items you can bring
- Minimize items such as jewelry, purses, coats, etc. The fewer items you bring, the lower the risk of virus transfer
- Avoid touching your mask, face, eyes, ears, hair or adjusting your glasses during your visit
- Maintain a 2 meter (6 feet) physical distance at all times



**1**  
Apply 1 to 2 pumps of product to palms of dry hands.



**2**  
Rub hands together, palm to palm.



**3**  
Rub in between and around fingers.



**4**  
Rub back of each hand with palm of other hand.



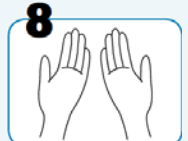
**5**  
Rub fingertips of each hand in opposite palm.



**6**  
Rub each thumb clasped in opposite hand.



**7**  
Rub hands until product is dry. Do not use paper towels.



**8**  
Once dry, your hands are safe.

**REMEMBER:** COMPLIANCE WITH ALL LAURENCREST YOUTH SERVICES POLICIES AND PROCEDURES, PROFESSIONAL STANDARDS, FEDERAL OR PROVINCIAL LEGISLATION IS EVERYONE'S RESPONSIBILITY.